

2.3.4 UM-Unaccompanied Minors (IOSA CAB 3.4.1)

Children between 5 and 12 are accepted to travel unaccompanied.

All children's documents shall be put in an envelope as special bag, marked in capital letters UM. When the UM is delivered to the aircraft, Purser will receive 2 copies (UM request for carriage). This form bears the name, age, date of travel, destination, language spoken, flight number, station of embarkation, the name and contact to person who is waiting for the child at the final destination. One copy is handed over against signature to the ground staff at the destination and the second one keeps the Purser for own use.

UMs are not to be seated next to an emergency exit nor should they be seated alone. In flight the cabin crew is in charge of UMs and is fully responsible for their safety and comfort.

UMs has the priority, both for embarking and deplaning the aircraft.

Note: Max. 8 UMs on board.