

Oxygen concentrator information sheet



Dear Passenger,

If you require the use of a portable oxygen concentrator (POC) while on board a Chair aircraft, please read the information and instructions below carefully and sign this sheet where indicated below.

1) Because the use of POCs is subject to Chair's medical and technical authorization, we ask that you:

- fill out an assistance services registration form
- enter the brand and model of your POC

Brand:

Model:

- sign the registration form and this information sheet and send them to Chair Services e-mail: servicecenter@chair.ch

- 2) All POCs taken on board Chair aircraft must be FAA-approved, and authorized by Chair.
- 3) During flights, air pressure in the cabin can drop at most to the level of air pressure present at 2,400 meters (approximately 8,000 feet). Therefore, we ask that you consult with your physician before you board the plane regarding any necessary adjustments to your POC.
- 4) Some POCs, depending on the type and settings, use more power than is approved for the outlets in aircraft. For this reason, POCs cannot be plugged in on board.
- 5) Please remember to bring a sufficient number of batteries to cover 150% of the scheduled flight time to accommodate special circumstances, for example, adjusted settings to your POC. Any additional costs you may incur for doing so must be assumed by you.
- 6) To prevent short circuits, each battery must be stored in a separate container. Our flight crew has been instructed to control all POC replacement batteries.
- 7) In the event there is a loss of pressure in the cabin, you will be instructed not to use your POC and instead to use the oxygen mask provided.
- 8) To facilitate your airport security check, we suggest you bring a note from your physician written in English confirming that you need to use a POC on board.

I confirm I have read and understand the above information and I will comply, in particular with items 3 through 6.

Date:

Signature of the POC user: